



Community Food Enterprise (CFE) carried out a 2 (two) weeks pilot in with 10 Costa Stores in 5 (five) East London boroughs comprising of Newham, Barking and Dagenham, Havering, Redbridge and Tower Hamlets.

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#### Beneficiaries participating in Pilot

| <b>Beneficiaries</b>      | <b>Borough</b> | <b>Postcode</b> |
|---------------------------|----------------|-----------------|
| YMCA Thames Gateway       | Havering       | RM7 0PH         |
| Anchor House/ First Fruit | Newham         | E16 4HB         |
| Jason Lee House           | Redbridge      | IG1 3AD         |
| Hopetown Hostel           | Tower Hamlets  | E1 5NG          |

#### Duration of Pilot

Monday 14<sup>th</sup> August to Friday 25<sup>th</sup> August 2017.

#### **Overview**

One of the aims of the Pilot was to ensure that any surplus collected from participating Costa's in each borough is distributed within the boroughs where the store was located.

The surplus was collected after the stores closed by CFE's drivers and drivers mate (volunteers) and delivered to the Beneficiary in the same day.

The food supplied by Costa had to be consumed by 12 mid night on the day of delivery and the beneficiary had to be registered with the local Environmental Health Agency.

The food available from Costa was cakes, sandwiches and wraps. With the exception of Barking & Dagenham any Surplus food collected in a particular borough was donated to beneficiaries in the same borough.

## Case study | Costa East London Surplus Food Pilot

### How it worked

Volunteer drivers mate called the participating store 30 minutes prior to arrival to ask if there was any surplus produce available, if the store had surplus food the driver was instructed to arrive at store 10 minutes before closing time and no later than 30 minutes after.

The drivers mate obtained food from the Barista and a receipt from Costa of food donated for data collection. The surplus produce was stored in cool bag and the temperature was measured using thermometer. It was essential to keep all donated food chilled at or **below 8°C**. Temperatures was recorded on a chart (below). The surplus produce was delivered to the beneficiary and the temperatures was measured and recorded upon delivery.

| Costa Stores   | Time Collected | Temperature | Beneficiary | Time Delivered | Temperature |
|----------------|----------------|-------------|-------------|----------------|-------------|
| Waterstones    |                |             | YMCA        |                |             |
| Tesco Gallows  |                |             |             |                |             |
| Romford, South |                |             |             |                |             |
| The Brewery    |                |             |             |                |             |

### What was achieved



In just 2 weeks, 1,266 of great quality cakes, sandwiches and wraps (equivalent to 633 meals) and have been saved and redistributed to four charities in each of the four East London boroughs the pilot was run.